

## Discrimination is Against the Law

City Place Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

City Place Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

City Place Surgery Center: • Provides free aids and services to people with disabilities to communicate effectively with us, such as: ◦ Qualified sign language interpreters ◦ Written information in other formats (large print, audio, accessible electronic formats, other formats) • Provides free language services to people whose primary language is not English, such as: ◦ Qualified interpreters ◦ Information written in other languages If you need these services, contact Bob Beerman.

If you believe that City Place Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Bob Beerman - Civil Rights Coordinator, 845 North New Ballas Court, Suite 100, Creve Coeur, MO 63141 – 314-872-7100 extension 511 [Telephone number ], 314-872-0929 [Fax], [bbeerman@cityplacesurgery.com](mailto:bbeerman@cityplacesurgery.com) [Email]. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Bob Beerman is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak:

ESPAÑOL (SPANISH), DEUTSCH (GERMAN), FRANÇAIS (FRENCH), HRVATENJE (CROATION), TIẾNG VIỆT , (VIETNAMESE), 欽內塞 (CHINEESE), ITALIANO (ITALIAN), NEDERLANDS (DUTCH), 日本語 (JAPANESE), POLSKI (POLISH), 한국어 (KOREAN), ΕΛΛΗΝΙΚΑ (GREEK), BOSANSKI (BOSNIAN), CANADIEN-FRANÇAIS , (FRENCH CANADIAN), GAELIGE (IRISH)

language assistance services, free of charge, are available to you. Call 314-773-9090